

# Intermediate Claims Adjuster Career Opportunity

## Become Part of Our Community

For over 140 years, Lambton Mutual Insurance Company has been providing community-based insurance protection at a local level. We are looking to grow our team of dedicated professionals, seeking a Claims Adjuster with a passion for the personal touch! Under the direction of the Claims Manager, the Claims Adjuster is responsible for the investigation and adjudication of property and casualty claims, providing exceptional claims service while fostering meaningful connections with our policyholders. This is a great opportunity to apply your exceptional problem-solving skills, customer service excellence and knowledge in a meaningful way.

## How You Will Make a Difference

- 🦋 Leverage your experience and investigative skills to evaluate claims, determine coverage, damages, and liability under a variety of policies
- 🦋 Support policyholders during the claims process acting as the primary point of coverage, providing clear explanation of the claims process and coverage and liaising with other parties
- 🦋 Apply your independent judgment, estimation of actual cash and replacement values, appraisals, application of applicable limits and policy criteria to determine and explain appropriate settlement amounts
- 🦋 Use your knowledge of claims settlements, policy wording and fraud to analyze policy conditions, provisions, exclusions, and endorsements pertinent to a variety of physical damage losses
- 🦋 Monitor and seek to control damages through proper usage of cost containment tools

## Your Path to Success

- 🦋 University / college degree or diploma or equivalent industry experience
- 🦋 Certified Chartered Insurance Professional designation, or in progress
- 🦋 Minimum 1 year experience in the Ontario P&C marketplace, or equivalent experience in a professional work environment
- 🦋 Strong organizational, decision making and communication skills
- 🦋 Ability to build rapport and develop long-term professional relationships
- 🦋 Commitment to continuous learning and professional development

## Who We Are

Lambton Mutual Insurance Company is a policyholder owned, growth-oriented property and casualty Mutual Insurer located in Watford, Ontario. Through a dedicated network of professional agents and brokers, Lambton Mutual prides itself on delivering excellence by way of competitive products and personal service to meet the needs of homeowners, vehicle owners, farmers, and small business owners throughout Southwestern Ontario.

## A Great Place to Work



Community-Oriented  
Workplace Culture – Support  
to Grow Professionally



Competitive Rewards Package  
including base salary, extended  
health benefits and healthcare  
spending account



Flexible Hybrid / Remote  
Work Options and Access to  
Company Vehicle

## INTERESTED?

Submit your resume and cover letter detailing your unique qualifications and experience to [lambtoncareers@engagehr.com](mailto:lambtoncareers@engagehr.com).

*Lambton Mutual is an inclusive employer. We encourage applications from all qualified candidates and will accommodate applicants' needs under the human rights codes throughout all stages of the recruitment and selection process. We encourage candidates to make their accommodation needs known so that we can provide equitable opportunities.*